

Anthony Paronich <anthony@paronichlaw.com>

Fw: Case No. 24-cv-6003

1 message

Sam Strauss < sam@straussborrelli.com>

Tue, Dec 10, 2024 at 5:23 PM

To: Anthony Paronich <anthony@paronichlaw.com>

Cc: Alex Phillips <aphillips@straussborrelli.com>, Isabella Ricker <iricker@straussborrelli.com>

From: Mary Boston < M.Boston@reagangoldgroup.com>

Sent: Tuesday, December 10, 2024 4:21:03 PM

To: Sam Strauss <sam@straussborrelli.com>; Sam Strauss <sam@straussborrelli.com>

Subject: Case No. 24-cv-6003

Mr. Strauss,

My name is Mary Boston and I oversee marketing efforts for Reagan Gold Group. I am just now in receipt of this court document and hope to resolve the situation quickly. I'd like to reach an agreement with the least amount of legal fees because we don't have a company attorney and don't intend on going to court.

We reviewed Mr. Hoffman's record and determined that contact attempts were made in error, as his status on the Do Not Call (DNC) list should have prevented them. This oversight was on our part, and we sincerely apologize for the inconvenience it caused Mr. Hoffman.

We are a small family run company with less then 10 people in sales. We pride ourselves on not being like many other companies in our business who use high pressure sales tactics. In addition, we very much value the strong reputation we've earned with our clients.

Please reference our 4.95 rating with the BBB. https://www.bbb.org/us/ca/los-angeles/profile/precious-metal-dealers/reagan-gold-group-IIc-1216-904238

In addition, our triple AAA rating with BCA. https://report.checkbca.org/reagan-gold-group-llc--156293602

I am working with our phone provider to implement another procedure whereby our system will prevent this action in the future. This should eliminate human error.

Please let me know how you'd like to proceed. Again, I'm sorry for the inconvenience and disruption this has caused to Mr. Hoffman.

Sincerely, Mary Boston



Mary Boston CMO, Reagan Gold Group

& 888-634-1523 ext. 218

www.Rggusa.com

M.Boston@rggusa.com

2029 Century Park East Suite 400 Los Angeles, CA 90067







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